KioWare Kiosk Software

KioWare® Releases KioCall™, a New Remote Video Connect App for Use With KioWare Kiosks

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KioWare has released KioCall, a new video conferencing product for use with kiosks running KioWare for Windows.

York, PA, February 6, 2017 (Newswire.com) - Analytical Design Solutions Inc. (ADSI) has released KioCall, a new video conferencing product specifically for use on kiosks running KioWare for Windows kiosk software. Additionally, a new version of KioWare for Windows has been released, now supporting the new KioCall video conferencing application for kiosk to kiosk - or kiosk to call center - video conferencing.

KioWare kiosk software products lock down your device into kiosk mode, which secures the overall operating system, home screen and usage of applications. The new KioCall video conferencing app allows kiosk users to initiate or receive video chats with another kiosk, desktop user, or group. Features include queue calling (first available attendant), screen sharing, group calling, and user to user calling.

Version 8.9 of KioWare for Windows (Lite, Basic, & Full with Server) has added support for KioCall video conferencing. Using KioWare for Windows on a user kiosk and the KioCall application on a receiving PC, users can add video customer service to any kiosk project. Via KioWare for Windows, a call button can easily be added to the kiosk. This allows kiosk users to call a preset user or group and request customer service. KioWare president Jim Kruper notes, "KioCall is a game changer for adding video conferencing capabilities to your kiosk. With KioCall, video conferencing is reliable and robust while also extremely inexpensive and requires trivial effort to add to your device." KioWare for Windows has also added support for Chrome 55.

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>
> JIM KRUPER, PRESIDENT

KioCall works with KioWare Lite for Windows, KioWare Basic for Windows, & KioWare Full for

Windows. KioCall also works to call *device to device*, independently of KioWare. KioCall is available via an annual subscription with pre-purchased minute plans based on anticipated usage. View the website for details.

KioWare Basic and KioWare Full for Windows Version 8.9 have added several new supported devices and supported device types. One is the DLP-TH1b Temperature Humidity Sensor to allow notification if the temperature or humidity exceeds specified set points. Also added is the Citizen PMU2300III printer and similar Citizen models. The Citizen presenter includes retract functionality, is compact, and prints at speeds of up to 150mm/sec. KioWare Basic & KioWare Full for Windows have also been updated to support ChipDNA version 1.15.

Call 717.843.4790 for more information about using video conferencing on your kiosks using KioCall.

Note: Support must be current to upgrade.

View a full description of features added for this and other version of the KioWare product line.

All of these products are available as a free trial with nag screen. Existing clients have the ability to upgrade.

KioWare has been providing OS, desktop, and browser lockdown security for the kiosk and self-service industry since 2001.

About KioWare:
KioWare kiosk software secures your application or website on Windows or Android devices, restricting user access to approved behaviors and protecting user and network data. KioWare is fully customizable and offers solutions ranging from browser lockdown to full server-based kiosk management. From simple out of the box configurations to more complex integrations, KioWare is trusted by developers, IT professionals, marketers, Fortune 100 corporations, and small business owners. The KioWare team is based in York, Pennsylvania, with an office located in Reading, UK. Choose the best KioWare product for your self-service project and download a fully functioning free trial at KioWare.com.

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Source: KioWare

Additional **Links**

- Video Conferencing Kiosks

Additional **Images**

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