



World Food Programme

Programme Alimentaire Mondial

Programa Mundial de Alimentos

برنامج الأغذية العالمي

Expression of Interest

IRIS SCAN PAYMENT SYSTEM
Ref Code: WFP EOI-NFI/JOR/2016/001

Introduction

WFP intends to incorporate biometric verification into the WFP e-voucher programme in both camps and communities in Jordan. A pilot project, using iris-scan verification, was conducted by WFP during Feb-Aug 2016 in three locations; King Abdullah Park, Azraq camp and Za'atri camp. Based on the success of the pilot, WFP intends to extend the use of iris-scan verification to cover operations in the communities, in addition to camps. The iris scan identity verification should increase the level of security for WFP beneficiaries (Syrian refugees) since their accounts held with WFP will only be accessible by members of their household. The increased accuracy of the identity verification at the point of sale in partner retail shops should reduce opportunities for fraudulent use of WFP e-vouchers. Given that all Syrian refugees in Jordan have already been registered with UNHCR, through iris scanning, WFP is able to utilize the UNHCR biometric data for beneficiary identity verification at the point of sale in WFP contracted retail shops.

The iris scanning cameras should operate as part of the point of sale (POS) terminals in WFP partner retail shops to verify the identity of the beneficiaries purchasing food with WFP e-vouchers; the transaction should authenticate that the user of the e-voucher is a member of the family holding the entitlement through comparison of the iris scan captured at the point of sale with the iris records stored in UNHCR's iris database. In UNHCR's database, refugee households have unique case numbers that are linked to the unique iris scan records of every household member over three years of age at the time of registration. The UNHCR database of iris scans should be used to verify the identities of the refugees at the WFP POS terminals.

This scope of work pertains to the full rollout of a biometric payment system in all of WFP's contracted retail shop branches in both camps and communities in Jordan. The duration of the contract will be for one year, starting from 1 September 2016.

Description of General Requirements

Through public tender process, WFP Jordan wishes to contract a service provider for its E-Voucher Programme. Any willing and capable company interested, is hereby invited to express their interest for shortlisting for public tender process.

WFP Jordan will shortlist the eligible **national and international companies** according to the following minimum eligibility and qualification criteria:

1. **Certified copy of at least 2-year audited accounts / bank statements;**
2. **Minimum 2 years trading period;**
3. **Evidence of proven experience in operating biometric systems;**
4. **Certified copy of Certificate of Incorporation;**
5. **Complete identity of board of directors;**
6. **Willingness to provide all necessary hardware, software and connectivity including equipment to be installed in all of WFP's contracted retail shops;**
7. **Willingness to do the on-going maintenance of the iris-scan payment terminals;**
8. **Willingness to provide training to the retail staff that will operate the iris-scan POS terminal**



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How to Apply:

Interested companies will respond **by e-mail:**

- Indicating their interest to participate in this EOI.
- Referencing the EOI number (**WFP EOI-NFI/JOR/2016/001**).
- Providing the name and contact details of your company.
- Attaching scanned copies of the above requested documentation (points 1 to 5).
- Confirming their willingness to comply with the above stated requirements (points 6 to 8).

This e-mail should be sent to the following address: ***Jordan.Procurement@wfp.org***

Any queries relating to this invitation should be directed to the following e-mail address:

Jordan.Procurement@wfp.org

Closing date for reply: 15 June, 2016 at 12:00 noon - Amman / Jordan time

Please note that this is not a Request for Proposal. Rates/prices are not required at this stage. This invitation does not bind the World Food Programme to issue any tenders or contracts to the companies expressing their interest.

WFP does not charge any fee for registration forms