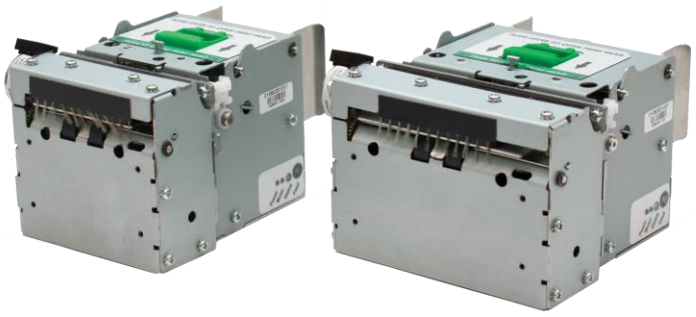
Microcom 238M/338M Thermal Label Kiosk Printer

Industrial quality label, ticket, and tag kiosk printer



Microcom's first printer engineered for labels and tickets in the self-service kiosk environment.

Printing labels and tickets in a self-service kiosk cannot be accomplished by just any printer. Thicker media is more likely to cause printer jams that could result in costly downtime for your kiosk. That is not the case for the 238M and 338M printers; with a new pinch holder and heavy-duty cutter, these printers provide durability and reliability when printing tickets and labels.

Key Features include:

- ***Compact footprint***
- ***Remote sensor options***
- ***100% duty cycle printing***
- ***Thick stock guillotine cutter***
- ***Long life print head***
- ***Up to 8" per second print speed***
- ***Automatic paper loading***
- ***Field replaceable wear parts***

MICROCOM CORPORATION
(740) 548-6262
8220 Green Meadows Drive North
Lewis Center, Ohio 43035
www.microcomcorp.com

Microcom X38M Label and Ticket Series

The X38M series is comprised of the model 238M and 338M kiosk printers. With a fast and powerful print engine, these printers offer versatile printing options in a compact footprint. In this configuration, Microcom optimizes the 238M and 338M for label and ticket printing in an unattended kiosk.

Present labels and tickets with a pinch holder specifically designed to dispense these types of materials without jamming. Easily cut through backing paper and tickets with a new cutter designed for thicker paper. High torque motors provide more power to pull large O.D. rolls and heavy paper types. A standard 300 dpi resolution ensures quality prints for barcodes, images, and a range of font sizes.

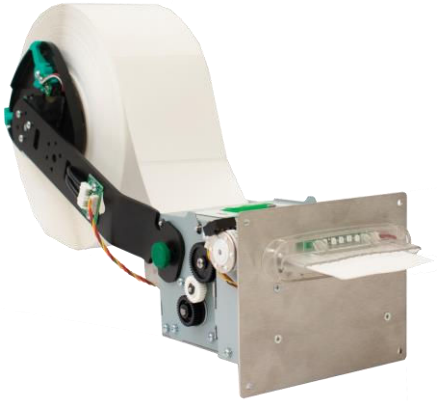
Have questions? Contact the sales team to discover why Microcom printers are the perfect fit for your kiosk.

Application Overview:

- Event Ticketing
- Visitor Management
- Parking
- Gaming/ Casino
- Healthcare
- Transportation

Microcom 238M and 338M Kiosk Printers

For more information visit our website at www.microcomcorp.com or call (740) 548-6262



Performance Summary ◇◇◇

— 300 dpi resolution
— Up to 8" (203 mm) per second
— Auto loading capability
— Microsoft Windows® driver (in development)
— Microcom LDS programming language
— Black mark and transmissive sensors
— USB interface
— Standard thick stock cutter
— Standard pinch holder
— Software controlled print contrast adjustment
— Adjustable or fixed paper guides
— Multiple mounting locations for flexible kiosk installation

Bar Codes ◇◇◇

— Code 39
— GS1-128
— QR
— Codabar
— Code 128
— PDF-417
— Interleaved 2 of 5
— Intelligent Mail (4-State)
— GS1 DataMatrix (ECC 200)
— Postnet
— Planet Code
— And More

Fonts ◇◇◇

— Downloadable font support
— All fonts expandable in height and width up to 255X and 255Y
— 0, 90, 180 and 270 degree font and barcode printing

Printing ◇◇◇

238M

— Direct thermal, on-demand label printing
— Paper width: 1"-2.25" (25.4 mm-58 mm)
— Print width: up to 2.23" (56.6 mm)
— Paper thickness: up to .0075" (.19 mm)
— Prints on continuous roll or fan-folded paper
— Fixed paper guide widths of 25.4 mm, 44 mm and 58 mm, or adjustable guides

338M

— Direct thermal, on-demand label printing
— Paper width: 2"-3.25" (50.8 mm-82.5 mm)
— Print width: up to 3.19" (81 mm)
— Paper thickness: up to .0075" (.19 mm)
— Prints on continuous roll or fan-folded paper
— Fixed paper guide widths of 80 mm and 82.5 mm or adjustable guides

Memory ◇◇◇

— Up to 512MB Flash
— Up to 256MB RAM

Physical Dimensions ◇◇◇

238M
Height: 3.45" (87.6 mm)
Width: 4.15" (105 mm)
Depth: 5.5" (139.7 mm)
Weight: 2.75 lbs. (1.25 kg)

338M
Height: 3.45" (87.6 mm)
Width: 5.2" (132 mm)
Depth: 5.6" (142.2 mm)
Weight: 3.45 lbs. (1.56 kg)

Environmental Conditions ◇◇

— Relative humidity: 10-85% non-condensing
— Operation temperature: 40° to 104° F (5° to 40° C)
— Power supply: Internal supply with auto-sensing; 90-264 VAC, 3.5/1.5 A, 47-63 Hz

Compliance ◇◇◇

— RoHS
— FCC Class A
— cTUVus

Warranty ◇◇◇

— One year limited warranty

Microcom 238M/338M Optional Features

- Low Stock Sensor
- Supply Holder
- Illuminated Bezel
- Fixed Guide Line Options

MICROCOM CORPORATION
(740) 548-6262
8220 Green Meadows Drive North
Lewis Center, Ohio 43035

Visit us at www.microcomcorp.com

References in this publication to Microcom Corporation products or services do not imply that we intend to make them available in all countries.

This product is RoHS compliant.

Made in the USA

RoHS

© Copyright 2020 Microcom Corporation.
All rights reserved. Microcom Corporation reserves the right to make improvements to their products at any time without prior notice. The information contained herein is subject to change without notice. Microcom Corporation shall not be liable for technical or editorial omissions contained herein. Reproduction, adaptation or translation without prior written permission is prohibited, except as allowed under the copyright laws. All company and product names are trademarks or registered trademarks of their respective owner.

830050-0000