



# WORLD LEADER *in Self-Service Solutions*

*Complete Professional Services from Passionate Experts*

- ✓ Standard and Custom Solution Design
- ✓ Modular Software Development
- ✓ Flexible Manufacturing
- ✓ Turnkey Field and Managed Services



KIOSK INFORMATION SYSTEMS • WORLD LEADER IN SELF-SERVICE SOLUTIONS  
CALL TOLL FREE: 1.800.509.5471 OR VISIT US ONLINE AT [WWW.KIOSK.COM](http://WWW.KIOSK.COM)

# ALL INCLUSIVE SOLUTION SERVICES ...

KIOSK is synonymous with customized self-service solutions. Our teams of niche project experts support every aspect of Development, Manufacturing, and Support in an all-inclusive development & manufacturing campus.

## WHAT DIFFERENTIATES A KIOSK SOLUTION?

- **Unparalleled Technical Development**  
Expertise refined over 25 years, thousands of clients, and over 200,000 deployed units.
  - Specialized Developers in all project disciplines
- **Modular Solution Design Approach**  
affords efficient customization capability (hardware & software)
- **Flexible Volume Manufacturing**  
supports in-house prototypes & pilots, with steep ramp capacity (115k sq. foot facility)
- **Advanced Field and Managed Services**  
are comprehensive and menu-driven.
  - Up to 24 X 7 support
- **ISO Certified Quality and Environmental Standards**  
on every solution
- **Safety Agency Certification Services**  
on demand



## Total Solution Development

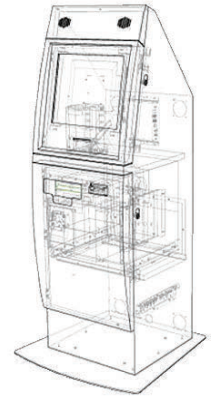
### ✓ Enclosure Design Engineering

Technical design resource at your disposal includes a full complement of highly specialized professionals:

- Industrial Design
- Mechanical, Electrical, and Robotic Engineers

Our teams design each unit from the inside out, based on unique project transaction component needs. Enclosure design capabilities range from uniquely integrated standard models to highly sophisticated full-custom designs.

KIOSK's modular design disciplines support individualized project delivery, completely removing one-size-fits-all constraints.



### ✓ Modular Application Design

KIOSK's Software Solutions Group has developed a library of transaction code modules that support a deep array of self-service functionality. Leveraging these existing code modules enables Developers to efficiently customize client applications, minimizing development costs and timelines.



Our best-in-class process methodologies guide full definition of System Requirements and Specifications, User Interface flow, and UI design. These disciplines establish solid development foundations. Once defined, a full Statement of Work is created and Agile Development begins.

Applications are integrated on KIOSK's proprietary CORE K-Nect

Remote Management platform, enabling dashboard control of a deployed kiosk network.

**Contact a KIOSK Sales Representative for a quote or consultation. Call 1.800.509.5471 or visit us online at [www.kiosk.com](http://www.kiosk.com)**

## ✓ Manufacturing Services

KIOSK's 115,000 sq. ft. manufacturing campus provides exceptionally agile and flexible manufacturing capability. In-house capabilities include metal fabrication, assembly / integration, paint, art, and full QA. Production teams work in tandem with Engineering and Program Management for tight project communications and control. Manufacturing phase services include:

- Phase Gate development process
- Full in-house prototyping
- "Burst" volume production ramps
- Safety agency certification coordination
- Software loading

ISO Certifications ensure the highest degree of operational quality, process control, and environmentally responsible manufacturing:

- ISO 9001:2015 Certified (Operations)
- ISO 14001:2015 Certified (Environmental)



*" My experience with KIOSK was always positive. They are inventive, creative and built my products to a level of quality that enhanced my brand and business. Wouldn't work with anyone else."*

**Paul Wolff**

Waste Management /  
Greenopolis / PepsiCo Project

## ✓ Flexible Solution Services

KIOSK's Solution Services are flexible in design, allowing customers to mix and match the service options / support hours to match specific deployment demands. KIOSK's services are designed to maximize the security and field uptime of a self-service network. KIOSK options include:

### Factory / Field Services

- Phone Support
- Advanced Exchange Parts Warranty
- On-site Field Service
- Site Survey and Installation
- Preventative Maintenance
- Contracted Remote Monitoring

### Managed Services

- Secure Hosting (AWS)
- PCI DSS Compliance Support
- System & Device Security Software (Intel Security)
- Operating System & Image Management



## KIOSK MARKET SOLUTIONS



**RETAIL** – In-Store Bill Payment, Endless Aisle, Loyalty, Order Entry



**FINANCIAL** – Branch Automation, Money Services



**LOCKERS** – Asset Management, Custom, Phone Charging, Site-to-Store, Delivery, RFID



**VENDING** – Automated Retail, Rentals



**SECURITY** – Trusted Traveler, Border Control, Airport Security, Customs



### **GOVERNMENT:**

- Corrections – Inmate Banking and Booking, Probation Management, Video Visitation
- DMV – Registration, Renewals
- Local – Bill Payment, Library Automation, Registrar
- Universities – Registration, Directional, Event Scheduling



**TICKETING & CHECK-IN** – Ticketing & Will Call, Transportation Check-in



**GAMING** – Loyalty, Sports Book, Wagering, Multifunction



**PARKING** – Entry & Exit Stations, Pay Stations



**GREEN** – Solar Power, Bike Share, Recycling



**HEALTHCARE** – Patient Check-in, Healthcare Management, Vendor Check-in



**HUMAN RESOURCES** – HR Automation, Benefits Enrollment, Training



**ORDER ENTRY** – Self-Service Ordering, QSR

## KIOSK QUICK INFO

- Founded in 1993 and headquartered in Louisville, Colorado, **KIOSK Information Systems** is the World Leader in Custom Self-Service Solutions.
- **KIOSK** provides unparalleled expertise and Sole Source management of Software Application and Platform Design, Program Management, Manufacturing, and Field / Managed Services for turnkey deployment success.
- **KIOSK's** best-in-class solutions embody agile and modular design disciplines focused on customer-tailored success for virtually all self-service vertical markets.



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