



KIOSK

Information Systems

Automated Returns Kiosk

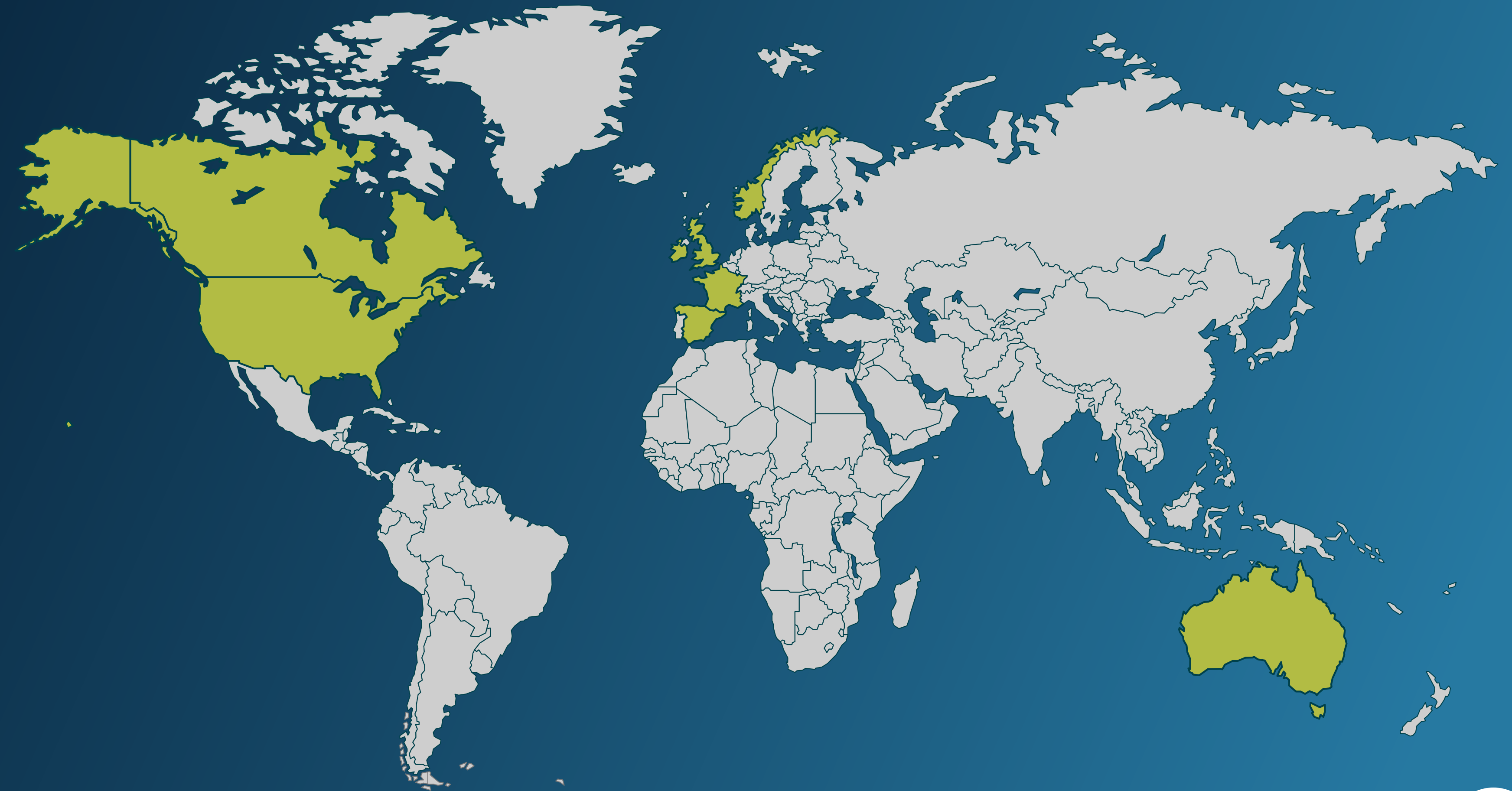
Automated Returns Kiosk: Key Benefits

- ✔ Drive in-store foot traffic
- ✔ Reduce wait time at customer service desk
- ✔ Promote online-to-offline synergy with BORIS (buy online, return in store)

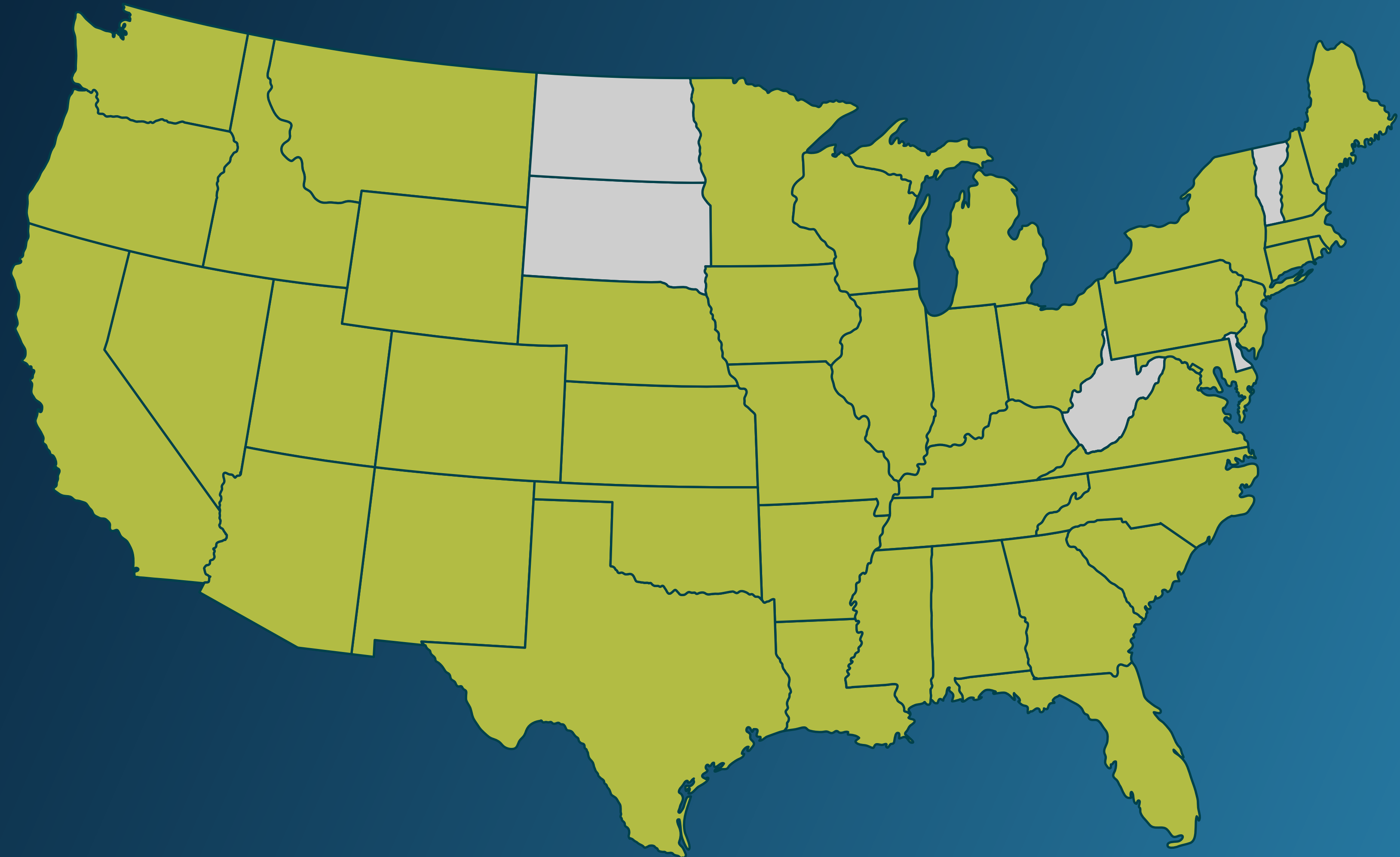


Global Deployment in Seven Countries

- ✓ USA
- ✓ Canada
- ✓ France
- ✓ Spain
- ✓ United Kingdom
- ✓ Norway
- ✓ Australia



Coast-to-Coast Deployment in USA



Customer Adoption is Growing

May 2023

6,337,063
Returns made at ARKs

May 2024

23,192,827
Returns made at ARKs



Additional Form Factor: ARK Through Wall



Greater return capacity
with minimal footprint



Additional Form Factor: ARK Outdoor



Extend return hours with
a robust outdoor kiosk

