

Standards Risk Scorecard – 2026

Self-assessment for kiosk, self-service, AI, accessibility, and unattended payment systems. Score each item: 0 = Not in place, 2 = Partial, 5 = Fully documented & current. Maximum possible score: 100.

Governance & Ownership (0–20)

Item	Score (0 / 2 / 5)
Standards owner assigned (named role)	
Standards register maintained	
Standards reviewed during roadmap planning	
Budget allocated for standards participation	

Participation & Monitoring (0–15)

Item	Score (0 / 2 / 5)
Active participation in standards bodies	
Formal monitoring of standards changes	
Impact mapping within 30 days	

AI, Data & Trust (0–15)

Item	Score (0 / 2 / 5)
AI feature and data flow inventory	
Conversational or voice accessibility tested	
AI auditability and logging in place	

Payments & Unattended Security (0–20)

Item	Score (0 / 2 / 5)
EMV/PCI scope defined for unattended	
RKI or key management documented	
Secure terminal management process	
Patch and vulnerability response SLA	

Accessibility & Inclusive Design (0–15)

Item	Score (0 / 2 / 5)
WCAG/ADA requirements defined	
Assistive-technology workflow testing	
Procurement-ready accessibility evidence	

Documentation & Proof (0–15)

Item	Score (0 / 2 / 5)
Certifications and conformance current	
RFP-ready standards proof pack	
Deployment configuration control	

Total Score (0–100): _____

Risk bands: 0–24 High Risk | 25–49 Elevated Risk | 50–74 Managed Risk | 75–100 Standards-Ready