

# Section 7 - Form G - Technical bid

**Note 1:** bidders are required to provide this section 7 - Form G - Technical bid in editable format (excel) as well as a signed copy in PDF.

**Note 2:** Item 10. Technical assistance will be subject to a service level agreement that will be signed no later than one month following contract signature, until then, UNDP reserves the right to adjust the service level.

3.1. General requirements and notes on scope	Description and minimum/mandatory specifications	Description of items offered, and Bidders' statement on deviations.
<p><b>General requirements.</b></p>	<ul style="list-style-type: none"> <li>i. The self-service Kiosk consists of the items here listed, housed in a lockable, ergonomic enclosure, providing the necessary interfaces for the correct functioning of the system's components to be used by the Citizen, and accessible without the use of special tools to RNP technicians for replacement and repair of components.</li> <li>ii. The Self-service kiosks must be able to be powered using mains power supply.</li> <li>iii. Electrical and Environmental standards and minimum requirements:               <ul style="list-style-type: none"> <li>a. All equipment delivered shall adhere and operate on standard Country electrical power, configured to utilize 100-250 VAC, 50-60 Hz power, power sockets type B – Nema 5-15.</li> <li>b. All equipment must be able to operate in field conditions in Honduras, considering dusty, humid environments at temperatures ranging from 2°C to 45°C, humidity between 10% and 85% non-condensing, 0 – 40g of dust per cubic meter.</li> <li>c. Basic provision for power surge and lightning protection when on main supply must be provided. A standard surge-protected extension lead or surge-protected plug (with indicator light to indicate surge protection is active) will suffice.</li> <li>d. All connections from kiosk components to power supply, and between components, shall be ready to operate only by plugging the registration kiosk to the power supply.</li> <li>e. All necessary cables, adaptors and connections must be included and clearly marked in a manner that facilitates rapid and accurate assembly. Such markings will not come off during normal use.</li> </ul> </li> <li>f. The kiosks shall be built and tested in accordance with IEC 62368-1/UL 62368-1 for safety requirements against operational hazard, electrical, fire and mechanical hazards. Bidder to provide evidence (UL listing, ETL, CE, UL 2361 or UL 962)</li> <li>g. The physical design of the kiosk (including reach ranges, operating height, clearance, and user interaction controls) shall conform to recognized international accessibility requirements for self-service terminals, such as ISO9241-20:2021 and EN301549 (Clause 8 – Hardware), facilitating use by persons with disabilities.</li> <li>h. The kiosks shall comply with UL 962 stability standards (or equivalent tilt and force tests) and/or UL 2361 (for force/tilt/resistance) or equivalent. UNDP reserves the right to request test reports issued by an accredited (Osha NRTL or ISO/IEC equivalent) institution.</li> <li>i. All equipment and components must be of good quality, easy to use and set up.</li> <li>j. Supplier must provide accurate serial numbers for major components. Serial numbers must be provided in electronic format (MS Excel or MS Access).</li> <li>k. Language - All information technologies must provide support for the Spanish language. All equipment markings and user manual must be in Spanish with electronic copy.</li> <li>l. Documentation and user manual of each component must be in Spanish (both hard copy &amp; electronic copy).</li> <li>m. All equipment and components must be of the required level of technology, new, and according to specifications. Furthermore, all equipment and components must respond to current quality standards in international markets, be manufactured by reputed and consolidated international brands, be fully adequate to the use, and prove reliable and fully compatible as a system.</li> </ul>	
<p><b>Sustainability requirements.</b></p>	<ul style="list-style-type: none"> <li>i. The Equipment offered must be covered by a Type I Eco-Label (Vendors to provide proof) from a certification body in compliance covering at least the following areas:               <ul style="list-style-type: none"> <li>a. Social and environmentally responsible manufacturing (Including responsible mineral sourcing),</li> <li>b. Design for repairability and recyclability,</li> <li>c. Restricted and harmful substances</li> </ul> <p>The certification scope shall cover at least the final production factory or factories and the first-tier suppliers to those factories. Alternatively, a combination of EcoLabels/certificates covering the above-mentioned areas referring to the product offered and said factories may be accepted.</p> <p><b>In lieu of a type I EcoLabel, Vendor is requested to submit documentation/ internal policies on the offered items, proving equivalent compliance, including:</b></p> <ul style="list-style-type: none"> <li>d. Compliance with EU RoHS (directive 2011/65/EU) including restricted substances under Annex II, with EPEAT equivalent regulation on materials selection. UNDP reserves the right to request third party certification on the presence of restricted or Hazardous substances applying to the products offered.</li> <li>e. Compliance with OECD standards Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas, covering at least 3tg – tantalum, tin, tungsten, gold , through the provision of a CMRT (Conflict Mineral Reporting Template) or other such type of methodology according to the OECD.</li> </ul> </li> <li>ii. Vendor's policy on responsible sourcing of minerals. Vendor can refer to (and attach) the product's manufacturer's mineral responsible sourcing policy.</li> <li>iii. <b>Design for repairability:</b> Vendor must ensure that joining or sealing techniques for the products supplied do not prevent the repair and replacement of the parts (critical components) listed below: Display panel/display assembly, storage (SSD,HDD,RAM), external /Internal PSU, Keyboard. RAM and Mass Storage must be replaceable and upgradeable.  Vendor must ensure it is possible to access the above key components easily and without expert knowledge, vendor shall ensure that Critical components as described above can be accessed and exchanged with the use of Class A tools as defined in standard EN 45554:2020, or with tools provided with the goods (in observation of the security requirements).  (no further documentation needed if the equipment counts on a type-1 Ecolabel covering such aspect)</li> <li>iv. <b>Energy Efficiency</b></li> </ul>	

	<p>All items offered must be certified according to Energy Star, EU Eco-design (EC 617/2013), or other equivalent type I certification on energy efficiency rating. (no further documentation needed if the equipment counts on a type-1 Ecolabel covering such aspect)</p> <p><b>v. Recycled plastics</b> Bidder is requested to disclose the amount of post-consumer recycled plastics present in every item according to methodology class A-G (percentage of post-consumer recycled plastics as percentage of total product plastics)</p> <p><b>vi. Design for recyclability</b> Allow easy disassembly for recycling purposes to make sure that housing parts, Chassis, batteries (if any) display units (if any) and printed circuit boards can be separated as fractions from materials of other functional units and, if possible, recycled by the type of material. (no further documentation needed if the equipment counts on a type-1 Ecolabel covering such aspect)</p> <p>90% of the mass of plastics and of the metals of housing parts and chassis must be recyclable by material (this does not mean the recovery of thermal energy by incineration)</p> <p><b>vii. Take-back and end-of-life management</b> Vendors are requested to confirm that a take-back/ Retrieval for re-use, recycling and/or environmentally friendly disassembly and disposal programme is available as part of their offered services. Vendors are not expected to quote for that service at this stage. However, vendors are requested to confirm whether such programme is available for equipment delivered to Honduras and to provide details about such programme (including proposed country/countries of destination for equipment processing and disposal). The take-back programme must, at a minimum, include the following services: Collection, confidential handling and secure data erasure, testing, servicing and repairing for re-use (if applicable), and/or disassembly for component re-use, component recycling and disposal. The proposed take-back and end-of-life programme must be compliant with EU directive 2012/19/EU on waste electrical and electronic equipment (WEEE)</p>	
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<b>Kiosk Components</b>	Description and minimum/mandatory specifications	Description of items offered, and Bidders' statement on deviations.
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<b>Item 0. Enclosure</b>	<ol style="list-style-type: none"> <li>1. Material: Powder Coated Steel with minimum 1.5mm thickness or material of similar resistance, anti-vandalism and tamper proof <ol style="list-style-type: none"> <li>a. Performance requested in line with IP Standards (Solid and liquid ingress protection), Minimum IP54 (IEC-60529) - Furthermore, overall kiosk shall be (minimum) IK08 impact resistant as defined by EN/IEC 62262. Bidder to provide test reports alongside bidder's submission.</li> <li>b. The enclosure shall be sturdy to prevent its breakage (including joints and slots) and protect all its contents from any damage even if tipped over onto a solid surface (e.g. tarmac or concrete floor). The construction shall be such that the inside components are protected in case of accidental damage.</li> </ol> </li> <li>2. Components should be integrated within the enclosure in such a manner that the device, including all peripherals, is ready to boot upon plugging to mains.</li> <li>3. Connections and cables must be well configured and placed, in a practical and durable manner, not suffering disconnections or damages by repeated use.</li> <li>4. The fingerprint scanner must be placed in such a manner as to optimize the position at which the citizen is required to present their finger for scanning.</li> <li>5. Access to the computer USB, Ethernet and power-supply ports must be possible by opening a dedicated (lock-protected) compartment in the back of the Kiosk. (the power supply cord should embedded with only the cable protruding from the kiosk).</li> <li>6. The Kiosk shall count on a lock-protected opening to access the Printer's paper tray for easy replacing/refilling, as well as to the printer's "paper-path" to easily fix paper jams without need for disassembling.</li> <li>7. The Kiosk shall count on a lock-protected opening to access the Thermal printer for paper roll replaceing and printer troubleshooting without need for disassembling.</li> </ol>	
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<b>Component 1. Computer</b>	<p>Power-efficient Controller with the following minimum specifications:</p> <ol style="list-style-type: none"> <li>1. Minimum 4-core x86 (e.g., Intel® Core™/Ryzen™ class) or ARM equivalent; passmark ≥ 6,000; support for hardware crypto (AES-NI or ARMv8 Crypto).</li> <li>2. 3 MB cache;</li> <li>3. RAM – Minimum 16 GB DDR4/DDR5</li> <li>4. Minimum computer storage 512 SSD and secondary storage for secure video footage min 512 GB SSD (either internal or external storage).</li> <li>5. Ports: <ol style="list-style-type: none"> <li>i. Sufficient USB 3.1 ports for all USB based kiosk components to be connected simultaneously; and additional 2x USB (internal), lock-protected but easily accessible for operators</li> <li>ii. One HDMI/DP for display (fully ocmpatible with touchscreen offered).</li> <li>iii. Network Interface Card - Ethernet LAN Port 10/100/1000</li> <li>v. HD Speaker: Integrated or mounted inside the Kiosk Inclosure. Mono (Bidder to advise if stereo recommendable) with min. 2 W and peak of 5W, 10 Hz- 15 Khz Range, max. 2% total harmonic distortion. IK08 impact resistant, IP67 aghainst solid and liquid ingress through the public facing grill.</li> <li>iv. 3.5mm audio Jack (available externally for visually impaired users), clearly marked (in Braille) and next to the speaker.</li> <li>iv. Wireless Network Interface (Min. Wifi 6 – IEEE 802.1ax) at 2.4 and 5 Ghz</li> </ol> </li> <li>6. TPM 2/0 module, securo boot with BIOS Password and Lockable ports panel. firmware update signing aligned with hazard-based safeguards in IEC 62368-1.</li> <li>9. OS – operating system Genuine Windows® 11 Professional Edition or superior, latest version, fully patched, in Spanish language – pre-Installed;</li> <li>10. System Restore Media (1 USB unit per each kiosk) – System image with OS, Device drivers and citizen registration / biometric applications. Image able to be used from USB;</li> </ol>	
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	<p>11. Pre-installed antivirus system and licensed as necessary for at least 12 months since delivery of the Kiosks to Tegucigalpa. Bidders should also make available virus database updates during these 12 months.</p> <p>12. A copy of the Antivirus software pre-installed should be provided as well in external media (cd, USB, or external HDD)</p> <p>13. UPS: The kiosk shall include an integrated uninterruptible power supply (UPS) capable of sustaining operation for a minimum of 15 minutes under normal load, and providing automated controlled shutdown of the system to prevent data loss and hardware damage</p>	
<b>Component 2. Touchscreen Display</b>	<p>1. Min. 19" - Max. 21.5" Industrial-grade touchscreen. Anti-Glare, impact resistant tempered glass minimum IK08+</p> <p>2. Minimum resolution 1920 * 1080 (Full HD), min 250 nits brightness and 1000:1 contrast ratio</p> <p>3. Minimum refresh rate: 60 Hz.</p> <p>4. Max 178 degrees view</p> <p>5. PCAP 10 - point projective capacitive touchscreen. Max 5-10 ms response time</p> <p>6. Accessibility: Hardware support for EN 301 549 accessibility requirement for ICT products.</p>	
<b>Item 3. Camera</b>	<p>1. The camera must be adequately attached inside the kiosk for stable and comfortable operation and with the following specifications:</p> <p>2. Camera should provide at least 5 MegaPixels True Resolution (Hardware resolution) for still picture mode. Webcams offered must provide a high quality image with minimum inter-eye distance of 128 pixels. Min 30 fps</p> <p>3. Camera must count on a minimum 50 degrees vertical and 60 degrees horizontal field of view and the possibility to adjust the tilt (automatically) +/- 25 degrees to accommodate heights up to 200 cm and users in wheelchairs (as per ADA/EN 301 549 accessibility requirements).</p> <p>4. Camera should be of sufficient optical quality and sensitivity to operate in a variety of ambient lighting conditions.</p> <p>5. Capabilities: Still image capture, Low light image enhancement (<math>\geq 0.5</math> lux sensitivity).</p> <p>6. Camera and supplied drivers/software must ensure that there is no saturation on the facial image, that the face is in focus from nose to ears and chin to crown, that there are sufficient pixel dimensions (including inter-eye distance) and intensity variation across captured images.</p> <p>7. Suitable to take ICAO (9303) compliant ID Photos of people with diverse skin tones. Webcam must allow that images captured are compatible with RNP 19794-5:2005, Type Full Frontal (or better) and be stored in ANSI INCITS 398 or CBEFF format.</p> <p>8. USB 3.1 powered and data interface</p> <p>9. Others: Necessary accessories, cables, Driver &amp; SDK CD, Connectors, integrated in the kiosk.</p>	
<b>Item 3.1. Security camera</b>	<p>1. Type: Fixed (Integrated into the Kiosk enclosure) IP camera</p> <p>2. Resolution: 4k at 30 fps</p> <p>3. Sensor: min. 1/2.8" CMOS sensor</p> <p>4. Video compression: H.265 / H.264 or equivalent, support for variable and constant bitrate, support for continuous 1080p recording at a bitrate 4 Mbps under normal operating conditions.</p> <p>5. Night vision: Infrared (IR)</p> <p>6. Minimum illumination: <math>\leq 0.01</math> lux (with IR)</p> <p>7. Lens: Field of view (horizontal): <math>\geq 180^\circ</math> (Approximately 2.8 mm focal length, or a lens that in combination with the sensor will yield a min. horizontal field of view as described above).</p> <p>8. Power: PoE (IEEE 802.3af or equivalent)</p> <p>9. Protection: Vandal-resistant (IK10) and IP66 / IP67</p> <p>10. ONVIF-compliant or equivalent</p>	
<b>Item 4. Fingerprint Scanner</b>	SAFRAN MORPHO MSO 1300 E3 or most recent iteration.	
<b>Item 5. Thermal printer</b>	<p>1. Direct thermal (DT) label/receipt printer, B/W</p> <p>2. Interface: USB with Windows 11 Pro compliant drivers</p> <p>3. Resolution (B&amp;W): 203 dpi x 203 dpi (8 dots per mm)</p> <p>4. Barcodes that can be printed, at least: PDF417, Data Matrix, and QR Code</p> <p>5. Media Size: printer able to print at least receipts of 80 mm width with programmable length.</p> <p>6. Paper Auto cutter functionality</p> <p>7. Prints pre-sized, easy peel, round corned labels as well</p> <p>8. Resource print head: 100 km</p> <p>9. Can print for a minimum life of a receipts of three months.</p>	
<b>Item 6. Document printer</b>	<p>1. Laser (mono/colour) document printer with High Capacity Toner (Min. 5,000 pages yield as per ISO/IEC 19752/19798) - Minimum Capacity of 700 pages (Bidder to advise on combination of trays)</p> <p>2. Minimum Resolution 1200*1200 dpi</p> <p>3. Minimum 20 ppm, FPOT of 5 seconds or less, and instant-on fuser</p> <p>4. Minimum 512MB DIMM RAM</p> <p>5. Duplex Printing, US Letter Size.</p> <p>6. Ports:</p> <p>i. Min one (1) USB 3.0 or superior</p> <p>i. Min one Ethernet</p> <p>iii. Power supply as per honduras standards (AC 110-220V with NEMA 5-15)</p>	
	<p>1. Each kiosk must be provided with manuals complying with the following specifications:</p> <p>a) Operating manuals in Spanish (Honduras).</p> <p>b) Manuals must describe and illustrate the normal operation of all hardware components.</p>	

Item 8. Kiosk manuals	<p>c) A troubleshooting section must also be included in the manual with a quick visual description of and an explanation of how to resolve routine problems, including power supply problems.</p> <p>d) Each kiosk should include a “Getting Started” Instruction Sheet on set up, use and integration of the system.</p> <p>e) Each kiosk must come with one set of manuals as described above in hard copy.</p> <p>f) Additionally, one soft copy in total must be provided for the RNP to produce additional copies if necessary.</p>	
Additional Components	Description and minimum/mandatory specifications	Description of items offered, and Bidders’ statement on deviations.
Item 9. Central video management system (CVMS)	<p>CVMS for a minimum of 50 cameras and escalable with a main and standby server (two servers total) for redundancy to achieve continuous recording (24/7) with a minimum of 30 days retention.</p> <ol style="list-style-type: none"> <li>1. CPU: Min. Xeon Silver/ AMD Epyc or equivalent, with Min 8 cores.</li> <li>2. RAM: Min 64 Gb.</li> <li>3. Storage: Min. 60Tb (total) usable RAID-6 or equivalent storage, redundant (Bidder to advise on number of drives).</li> <li>4. Ports (per server): <ol style="list-style-type: none"> <li>a) Min. 2x10 GbE ports.</li> <li>b) Min. 3x USB ports (Out of which minimum one USB 3.0 or higher).</li> <li>c) Min. 1x VGFA/DP/HDMI.</li> <li>d) 1x dedicated out-of-band management port (Server must have built-in BMC).</li> </ol> </li> <li>5. Licensing: The CVMS must include all necessary licenses for recording, playback, storage management and operators interface for a minimum of 50 cameras. These licenses should be unlimited and perpetual. Additionally, the Provided CVMS must include full software support (updated, patches, technical support) for a period of 36 months from installation (Price separately in Form H).</li> <li>6. Installation and training: Full installation and configuration at the beneficiary's premises. Training of operators (online or in person in Tegucigalpa, Honduras, for a minimum of 4 days, covering user and technical aspects of the system).</li> </ol>	
Services	Description and minimum/mandatory specifications	Description of items offered, and Bidders’ statement on deviations.
Item 10. Technical Assistance	<p>The Supplier shall provide <b>twelve (12) months (extendable another additional 12 months) onsite</b> technical support/assistance for all hardware and SDKs included in this tender as follows:</p> <ol style="list-style-type: none"> <li>1. Technical Assistance Services are to be provided by appointed technical office located in Tegucigalpa. The supplier is expected to have either a local office in Tegucigalpa or have a local representative that can provide technical assistance on their behalf, and under the Supplier’s responsibility and coordination.</li> <li>2. The Technical Assistance will commence with the deployment to the public of the self-service kiosks, and after acceptance of fully functional and complete equipment being received by UNDP/RNP at destination.</li> <li>3. Technical assistance will be provided on request for maintenance and repair/replacement of all equipment and software supplied, including but not limited to technical support, repair of faulty items or replacement were necessary, at the Bidder’s cost.</li> <li>4. Technical assistance will be provided expeditiously. Particularly: <ol style="list-style-type: none"> <li>a. Contact and availability of technical support will be guaranteed throughout 8 working hours daily (5 days per week).</li> <li>b. The technical service should ensure the replacement/repair of any faulty items within a maximum of 48 natural hours from receipt of notification. As a first remedy, the bidder shall attempt repair through instruction to RNP technicians onsite, should that be unsuccessful the Supplier shall deploy their own technical resources to achieve the above-mentioned maximum resolution time. Should the kiosk, upon inspection, be considered unfit to be repaired on-site, the supplier shall arrange delivery to its central offices and repair/replacement in a maximum of 48 Additional (natural) hours.</li> </ol> </li> <li>5. The Tegucigalpa-based Technical Service Centre must have sufficient capacity, personnel and equipment, to diagnose and rapidly repair/replace any faulty equipment within the stated period of 48 hours. It is the responsibility of the Supplier to ensure at all times enough resources are available to provide effectively such service.</li> <li>6. The supplier is as well required to make adequate provision for sufficient spare components of equipment to be on hand at their local office/technical support center so as to ensure that repair or replacement of faulty kiosks will be performed within maximum 48 hours from receipt.</li> <li>7. Minimum quantity of such spare components to be at least a 5 per cent of the total quantity. The supplier is required to specify a breakdown listing of the type and the quantity of such goods.</li> <li>8. Spare components remain the Supplier’s property. If after completion of technical assistance period the RNP wishes to separately from this contract purchase any of such spare parts, those will be made available by a local supplier in perfect functional condition at a price that will consider if goods have been used and depreciation rate.</li> <li>9. The supplier is required to appoint a Project Manager who will be present in Tegucigalpa for the duration of the services as accountable person (either employed by the supplier or working for their local representative/partner) on the ground with full decisions authority on behalf of the supplier. CV of proposed Project Manager to be provided and if a different person is finally appointed, he/she should comply at least with the same or superior profile, once agreed.</li> <li>10. Service records must be maintained at the Service Centre for both hardware and software (OS, drivers and SDKs) warranty support. In addition, calls to the Helpdesk must be tracked including the disposition and subsequent resolution of problem.</li> </ol>	
Item 11. Warranty	<ol style="list-style-type: none"> <li>1. Bidder shall provide <b>2 year warranty</b> for all the hardware included with the kiosks, after the delivery of the fully complete and ready-to-operate kiosks to the RNP in Tegucigalpa. The warranty covers all items to be repaired/replaced during the first year while provision of technical assistance is being provided, unless the repair/replacement is due to user's fault (this shall be clearly documented).</li> <li>2. After the period of twelve (12) months of Technical assistance, faulty hardware/software (drivers and SDKs) must be replaced/rectified within ten (10) working days after equipment is delivered to the supplier’s representative in Tegucigalpa.</li> <li>3. During all Warranty period, the Supplier will maintain technical support, for End user to report faulty items during Warranty, liaise on replacements/repairs, and for assistance, backing up technical support in Tegucigalpa.</li> <li>4. Please refer to ITB Section 3 (Article 7.5) and Section 4 (Warranty), for other minimum Warranty requirements.</li> </ol>	
	<ol style="list-style-type: none"> <li>1. The supplier is requested to provide training in Tegucigalpa as follows:</li> </ol>	

<p><b>Item 12. training</b></p>	<p>a. Train the trainer(cascade) on general equipment operation and general preventive maintenance to approximately 20 RNP Employees for a duration of two (2) days.</p> <p>b. Training of approximately fifty (50) technicians for five (5) days, to enable them to understand the equipment provided in technical terms, and to be able to troubleshoot and perform configuration and repairs on the equipment. Bidders to provide suggested curricula.</p> <p>c. Specialized training to ten (10) RNP technicians on preventive and corrective maintenance of the Kiosks and the equipment contained therein for a duration of five (5) days. The training should cover cabling and removal/exchange of all components, repair of common faults/ issues of each of the components of the Kiosk, as well as its substitution.</p> <p>2. Teaching methods: Face to face lectures with practical work in the classroom and on the ground and video for online/offline training.</p> <p>3. Training is to be conducted in Spanish.</p> <p>4. RNP approval on conducted training will be necessary as part of the sign off and payment for such service.</p> <p>5. The supplier must provide all necessary documents for training, evaluation and manuals, including at least:</p> <ul style="list-style-type: none"> <li>a.Kiosk Technical Manual (hardware and software);</li> <li>b.Kiosk Operational Manual;</li> <li>c.Troubleshooting Schedule and FAQs;</li> <li>d.Video to support online/offline training.</li> </ul>	
<p><b>Consumables</b></p>	<p>Description and minimum/mandatory specifications</p>	<p>Description of items offered, and Bidders' statement on deviations.</p>
<p><b>Item 13. Thermal paper rolls</b></p>	<p>1. Thermal paper rolls with coating on one side, to print receipts to be handed over to citizens.</p> <p>2. Receipts must be resistant and printed text durable, bidders to state durability of text printed on paper through time.</p> <p>3. Paper Weight Min. 50 gsm</p> <p>4. Size of receipt: 80 mm width with programmable length.</p> <p>5. Minimum Length of the roll: should contain approximately 700 receipts per roll – Receipts being estimated at ten (10) cm each. Bidder to specify exact nr of receipts per roll.</p> <p>6. Each kit (backpack) must be pre-loaded and have sufficient space to contain minimum one set of 1,500 receipts (11 rolls).</p> <p>7. Minimum life of a printed receipts of three months.</p>	